



About the position:

- A successful candidate will be responsible for sharing FL Technics values and passion for aviation with our Customers;
- **The most important part of Customer Support Manager's job is to link multiple details, such as visa applications, communication with the airport, ground handling companies, hotels, governmental institutions and other, for the best Customer experience;**
- Customer Support Manager communicates with Customer Representatives, Pilots and other Crew Members on a daily basis;
- Ensuring a smooth transition (induction and redelivery) of Aircraft and our Guests from Customers daily operations to maintenance activities;
- Taking care of Customers' working environment, ensuring that all non-technical or day to day issues do not hinder the production process;
- Meeting arriving guests and delegations, participate in arranging various events and entertainment activities for Customers;
- Helping Sales and Production teams track and make up sales.

What you bring:

- Fluent proficiency of Lithuanian, English and Russian language;
- Ability and willingness to meet and greet aircrafts and people outside working hours;
- Driving License;
- Clear criminal background;
- Understanding of intercultural communication;
- Ability to keep conversation, even in difficult situations;
- A problem solving and a can-do attitude.

We offer:

- Exciting multicultural and aviation environment;
- LEAN culture and freedom for creativity;
- Personal development training;
- Additional health insurance;
- Employee events;
- Remote work possibility.
- Discount system of partnering companies.