

1. Course (module) name	2. Code
Production and Operations Management	

3. Lecturer (s)	4. Division(s)

5. Cycle of studies	6. Course (module) level	7. Course (module) type
First	Course is not divided into parts	Mandatory

8. Delivery form	9. Delivery period	10. Delivery language (s)
Full-time		English

11. Requirements for students	
Preliminary requirements:	Associated requirements (if any):
-	-

12. Scope of course (module) in ECTS credits	13. Full workload of a student (hours)	14. Contact work hours	15. Independent work hours
6	160	40	120

16. Course (module) purpose: competences developer by the course programme
<p>The objective for the Production and Operation Management module is for the students to understand the main roles and responsibilities, of Production and Operations Management, to understand essence of any business and customer needs providing services and goods, be able to create a processes and value for the customers, solve their problems. Production and Operations Management module is about applying business organization and management concepts in creation of goods and services.</p>

17. Relation of the course targets with the expected results of studies and evaluation methods of studies and student achievement			
Results (targets) of the course	Results of the course	Methods of studies	Evaluation methods of academic achievements
Students have to acquire new scientific knowledge in the field production and operation management, be able to understand and to analyze the local and global principles and strategies, implement processes culture.	Understanding of the operations and production management need, essential of processes management, be able to involve processes culture into organization and management operations.	Theoretical and problem based lecture, Data collection and analysis.	Individual presentation and final examination
	Ability to compare and identify possible threats and crisis in processes - in global and organizational level.	Theoretical and problem based lecture, Data collection and analysis.	Individual written assignment and final examination
	Ability to critically analyse critical situations and facts after accidents, apply operations and production management process and solve problems related with organization, customer needs, goods and services.	Theoretical and problem based lecture, Data collection and analysis.	Individual written assignment and final examination

18. Strategy and criteria of student assessment			
Assessment method	Per cent	Delivery time	Evaluation criteria
Group tasks / Cumulative score	45%	During the semester	Understanding of the coursework task briefs (20%), clear summary of the key policy objectives and how the example/proposed tasks might meet the objectives (30%), clear presentation of the group's conclusions (20%), evidence of the contributions of all group members (10%), ability to answer questions on the presentation from the examiner (20%). Excellent – above 70% Good – 60-70% Adequate – 40-59% Inadequate – under 40%
Examination	55%	During the semester	Evidence of understanding the subject through appropriate answers to the questions (50%), clear and concise answers (30%), depth of analysis (10%), logic (10%). Excellent – above 70% Good – 60-70% Adequate – 40-59% Inadequate – under 40%