1. Course (module) name	2. Code
Aviation Management Information Systems	N200AM16BVM022

3. Lecturer (s)	4. Division(s)
Coordinator: lect. Kevin Steele	Business School
Other (s):	

5. Cycle of studies	6. Course (module) level	7. Course (module) type
First	Course is not divided into parts	Mandatory

8. Delivery form	9. Delivery period	<b>10. Delivery language (s)</b>
Full-time	Semester 5	English

11. Requirements for students					
Preliminary requirements: Associated requirements (if any):					
-	-				

12. Scope of course (module) in ECTS credits	13. Full workload of a student (hours)	14. Contact work hours	15. Independent work hours
6	160	40	120

## 16. Course (module) purpose: competences developed by the course programme

This course aims to give students an understanding of systems used in most areas of aviation, what is being measured, and the business decisions they support. They will also have the opportunity to apply those systems and measures with some practical examples.

17. Relation of the course targets with the expected results of studies and evaluation methods of studies and student							
achievement							
Results (targets) of the	<b>Results of the course</b>	Methods of studies	<b>Evaluation methods of</b>				
course			academic achievements				
Students have to	Understand the acronyms used	Informative, via lectures	Tests, Examination				
understand different areas	in aviation systems.						
of the aviation industry, to	Understand what the various	Informative, via lectures.	Tests, Examination, and				
understand the features of	aviation systems measure, and	Creative, via group	Assessment of group and				
their management and to	what decisions they support.	presentations	individual presentations				
be able to organize and	Be able to define the benefits of	Creative, via group	Assessment of group and				
implement managerial	both an integrated and	presentations	individual presentations				
processes, to collect and	standalone system platform						
analyze data, to select	Understand what decisions a	Informative, via lectures.	Tests, Examination, and				
appropriate methods and	startup airline would need to	Creative, via group	Assessment of group and				
tools.	make on its suite of systems,	presentations	individual presentations				
	and why						
	Be able to quantify, in both	Creative, via group	Tests, Examinations, and				
	revenue and cost terms, the	presentations	Assessment of group and				
	impact of systems selection		individual presentations				
	Students will understand how	Creative, via group	Tests, Examinations and				
	to apply the information that	presentations	Assessment of group and				
	the systems give them		individual presentations				
	Students will understand how	Creative, via group	Tests, Examinations, and				
	The application of systems	presentations	Assessment of group and				
	information, will drive		individual presentations				
	decisions on aircraft type,						
	route, schedule, pricing,						

distribution and financial	
results	

18. Course content       Contact work hours and learning       Time of independent									
	(	Contac		k hours metho		learnir	ng		me of independent studies and tasks
Topics	Lectures	Consultations	Seminars	Exercises	Laboratory work	Practice	All contact work	Independent work	Tasks
1. Introduction to Airline Systems	2	-	1	-	-	-	3	40	Allocated precourse work
2. Understanding of standalone versus integrated systems platform	2	-	1	-	-	-	3	<b>10</b> 5	Team presentation on overall systems selection Team decisions workshop on
	2		2				4	5	standalone vs integrated systems Team decisions
<ol> <li>Full service versus low cost Revenue Management Systems</li> </ol>	2	-	2	-	-	-	4	5	workshop on Revenue Management Systems
4. Revenue Proration calculations and interlining	1	-	2	-	-	-	3	5	Team decisions workshop on interlining or not
								5	Team presentation on Revenue Systems
5. Route Profitability systems	2	-	3	-	-	-	5	5	Team decisions workshop on Route Profitability Systems
6. Aircraft utilisation and schedule construction	2	-	3	-	-	-	5	10	Team presentations on route structure
7. Airline Commercial Systems	2		2				4	5	Team decisions workshop on Commercial Systems Selection
8. Airline Financial Systems	1		1				2	5	Team decisions workshop on Financial Systems Selection
9. Airline Operational Systems	2		3				5	5	Team decisions workshop on Operational Systems Selection
10. Airline Startup models and systems	2	-	4	-	-	-	6	10	Presentation on Airline Startup

		-		-	-	-		10	Final examination and preparation
Total	18	-	22	-	-	-	40	120	

19. Strategy and criteria of	student assessn	nent	
Assessment method	Per cent	Delivery time	Evaluation criteria
Individual Tasks	50%	During the semester	Students will be split into teams, and then allocated roles within that team, ie CEO, Commercial Director, Finance Director, Ops Director etc. At end of every day, each team will present their decisions (and why) on the topics covered during the day. Points will be allocated to each individual within the team, for their understanding of the topic presented (please allocate students with nametags to facilitate this). Roles within each team will then change for the next presentation. Each person will be marked 1 (poor) to 5 (excellent) for each presentation. A total of 4 presentations, with overall marks: Less than 8 – Minimum requirements not met 9-11 – Average knowledge and skills, a pass 12-14 – Good knowledge and skills, a pass with merit 15 and above – Excellent knowledge and skills, a distinction.
Examination	50%	During the semester	<ul> <li>Exam will last 90 minutes. There will be a) 6 questions with one word/phrase answers, worth a single point each b) 4 questions with answers needing a paragraph, to show level of understanding, worth 2 points each c) 2 questions requiring a full page answer, to show detail of knowledge of the subject matter, worth 3 points each. Overall marks:</li> <li>Less than 8 – Minimum requirements not met</li> <li>9-11 – Average knowledge and skills, a pass</li> <li>12-14 – Good knowledge and skills, a pass with merit</li> <li>15 and above – Excellent knowledge and skills, a distinction.</li> </ul>

20. Sources of study, literature	
Mandatory sources of study, literature	
See precourse work form sent separately.	
Additional sources of study, literature	